

ZSCALER, INC.
Supplemental Financial Information
Explanation of Non-GAAP Financial Measures

In addition to our results determined in accordance with generally accepted accounting principles in the United States of America (GAAP), we believe the following non-GAAP measures are useful in evaluating our operating performance. We use the following non-GAAP financial information to evaluate our ongoing operations and for internal planning and forecasting purposes. We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance. However, non-GAAP financial information is presented for supplemental informational purposes only, has limitations as an analytical tool and should not be considered in isolation or as a substitute for financial information presented in accordance with GAAP. In particular, free cash flow is not a substitute for cash provided by operating activities. Additionally, the utility of free cash flow as a measure of our liquidity is further limited as it does not represent the total increase or decrease in our cash balance for a given period. In addition, other companies, including companies in our industry, may calculate similarly-titled non-GAAP measures differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial measures as tools for comparison. A reconciliation of our historical non-GAAP financial measures to their most directly comparable financial measures stated in accordance with GAAP has been included in this Supplemental Financial Information. Investors are cautioned that there are a number of limitations associated with the use of non-GAAP financial measures and key metrics as analytical tools. Investors are encouraged to review these reconciliations, and not to rely on any single financial measure to evaluate our business.

Expenses Excluded from Non-GAAP Measures

Stock-based compensation expense is excluded primarily because it is a non-cash expense that management believes is not reflective of our ongoing operational performance. Employer payroll taxes related to stock-based compensation, which is a cash expense, are excluded because these are tied to the timing and size of the exercise or vesting of the underlying equity awards and the price of our common stock at the time of vesting or exercise, which may vary from period to period independent of the operating performance of our business. Amortization expense of intangible assets acquired in business acquisitions and related income tax effects, if applicable, are excluded because these are considered by management to be outside of our core business operating performance. Asset impairments related to facility exit costs are excluded because such charges are not reflective of our ongoing operational performance. Amortization of debt discount and issuance costs from our convertible senior notes are excluded because these are non-cash expenses and are not reflective of our ongoing operational performance. We estimate the tax effect of these items on our non-GAAP results and may adjust our GAAP provision for income taxes, if such effects have a material impact to our non-GAAP results.

Non-GAAP Financial Measures

Non-GAAP Gross Profit and Non-GAAP Gross Margin. We define non-GAAP gross profit as GAAP gross profit excluding stock-based compensation expense and related employer payroll taxes and amortization expense of acquired intangible assets. We define non-GAAP gross margin as non-GAAP gross profit as a percentage of revenue.

Non-GAAP Income from Operations and Non-GAAP Operating Margin. We define non-GAAP income from operations as GAAP loss from operations excluding stock-based compensation expense and related employer payroll taxes, amortization expense of acquired intangible assets and asset impairment related to facility exit. We define non-GAAP operating margin as non-GAAP income from operations as a percentage of revenue.

Non-GAAP Net Income per Share, Diluted. We define non-GAAP net income as GAAP net loss excluding stock-based compensation expense and related employer payroll taxes, amortization expense of acquired intangible assets, asset impairment related to facility exit, amortization of debt discount and issuance costs, any income tax benefits associated with business combinations and refunds of certain foreign withholding taxes related to prior fiscal periods. We define non-GAAP net income per share, diluted, as non-GAAP net income divided by the weighted-average diluted shares outstanding, which includes the effect of potentially diluted common stock equivalents outstanding during the period and the anti-dilutive impact of the capped call transactions entered into in connection with our convertible senior notes.

Calculated Billings. We define calculated billings as total revenue plus the change in deferred revenue in a period. Calculated billings in any particular period aims to reflect amounts invoiced for subscriptions to access our cloud platform, together with related support services for our new and existing customers. We typically invoice our customers annually in advance, and to a lesser extent quarterly in advance, monthly in advance or multi-year in advance.

Free Cash Flow and Free Cash Flow Margin. We define free cash flow as net cash provided by operating activities less purchases of property, equipment and other assets and capitalized internal-use software. We define free cash flow margin as free cash flow divided by revenue. We believe that free cash flow and free cash flow margin are useful indicators of liquidity that provide information to management and investors about the amount of cash generated from our operations that, after the investments in property, equipment and other assets and capitalized internal-use software, can be used for strategic initiatives.

ZSCALER, INC.
Condensed Consolidated Statements of Operations
(in thousands, except per share amounts)
(unaudited)

Fiscal Quarter	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
End of Fiscal Quarter	10/31/2020	1/31/2021	4/30/2021	7/31/2021	10/31/2021	1/31/2022	4/30/2022	7/31/2022
Beginning of Fiscal Quarter	8/1/2020	11/1/2020	2/1/2021	5/1/2021	8/1/2021	11/1/2021	2/1/2022	5/1/2022
Revenue	\$ 142,578	\$ 157,044	\$ 176,404	\$ 197,074	\$ 230,517	\$ 255,563	\$ 286,807	\$ 318,059
Cost of revenue ⁽¹⁾⁽²⁾	31,727	34,135	38,977	45,478	52,169	57,783	64,022	68,308
Gross profit	110,851	122,909	137,427	151,596	178,348	197,780	222,785	249,751
Operating expenses:								
Sales and marketing ⁽¹⁾⁽²⁾	96,889	110,403	115,730	136,385	153,786	175,073	192,132	214,228
Research and development ⁽¹⁾⁽²⁾	35,770	41,751	40,952	56,180	65,216	69,195	76,578	78,150
General and administrative ⁽¹⁾⁽³⁾	20,859	24,653	24,595	26,428	33,717	37,444	40,672	39,902
Total operating expenses	153,518	176,807	181,277	218,993	252,719	281,712	309,382	332,280
Loss from operations	(42,667)	(53,898)	(43,850)	(67,397)	(74,371)	(83,932)	(86,597)	(82,529)
Interest income	940	755	593	524	473	557	949	2,607
Interest expense ⁽⁴⁾	(13,049)	(13,245)	(13,436)	(13,634)	(13,835)	(14,040)	(14,246)	(14,458)
Other income (expense), net	268	518	71	329	(589)	(844)	(2,001)	(774)
Loss before income taxes	(54,508)	(65,870)	(56,622)	(80,178)	(88,322)	(98,259)	(101,895)	(95,154)
Provision (benefit) for income taxes	498	1,671	1,837	845	2,479	2,161	(490)	2,498
Net loss	\$ (55,006)	\$ (67,541)	\$ (58,459)	\$ (81,023)	\$ (90,801)	\$ (100,420)	\$ (101,405)	\$ (97,652)
Net loss per share, basic and diluted	\$ (0.41)	\$ (0.50)	\$ (0.43)	\$ (0.59)	\$ (0.65)	\$ (0.71)	\$ (0.72)	\$ (0.69)
Weighted-average shares used in computing net loss per share, basic and diluted ⁽⁵⁾	133,452	135,024	136,385	137,778	139,296	140,515	141,422	142,355

⁽¹⁾ Includes stock-based compensation expense and related payroll taxes as follows:

Cost of revenue	\$ 3,266	\$ 3,308	\$ 3,665	\$ 5,033	\$ 5,319	\$ 5,766	\$ 6,511	\$ 7,696
Sales and marketing	32,654	33,864	34,798	42,957	43,464	47,666	53,576	57,505
Research and development	14,900	17,747	15,033	25,558	28,570	30,000	31,366	33,486
General and administrative	9,509	12,194	11,681	12,395	18,741	20,613	20,113	19,628
Total	\$ 60,329	\$ 67,113	\$ 65,177	\$ 85,943	\$ 96,094	\$ 104,045	\$ 111,566	\$ 118,315

⁽²⁾ Includes amortization expense of acquired intangible assets as follows:

Cost of revenue	\$ 1,504	\$ 1,503	\$ 1,503	\$ 1,958	\$ 2,056	\$ 2,000	\$ 1,980	\$ 1,939
Sales and marketing	73	73	73	108	170	178	178	178
Research and development	—	—	—	—	—	53	80	198
Total	\$ 1,577	\$ 1,576	\$ 1,576	\$ 2,066	\$ 2,226	\$ 2,231	\$ 2,238	\$ 2,315

⁽³⁾ Includes asset impairment related to facility exit as follows:

\$ 416	\$ —	\$ —	\$ —	\$ —	\$ —	\$ —	\$ —	\$ —
--------	------	------	------	------	------	------	------	------

⁽⁴⁾ Includes amortization of debt discount and issuance costs as follows:

\$ 12,690	\$ 12,882	\$ 13,077	\$ 13,274	\$ 13,476	\$ 13,680	\$ 13,887	\$ 14,098
-----------	-----------	-----------	-----------	-----------	-----------	-----------	-----------

⁽⁵⁾ Since we have reported GAAP net losses for all periods presented, we have excluded all potentially dilutive securities from the calculation of the diluted net loss per share attributable to common stockholders as their effect is antidilutive and accordingly, basic net loss per share equals diluted net loss per share for all periods presented.

ZSCALER, INC.**Non-GAAP Condensed Consolidated Statements of Operations***(in thousands, except per share amounts)**(unaudited)*

Fiscal Quarter	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
End of Fiscal Quarter	10/31/2020	1/31/2021	4/30/2021	7/31/2021	10/31/2021	1/31/2022	4/30/2022	7/31/2022
Beginning of Fiscal Quarter	8/1/2020	11/1/2020	2/1/2021	5/1/2021	8/1/2021	11/1/2021	2/1/2022	5/1/2022
Revenue	\$ 142,578	\$ 157,044	\$ 176,404	\$ 197,074	\$ 230,517	\$ 255,563	\$ 286,807	\$ 318,059
Cost of revenue	26,957	29,324	33,809	38,487	44,794	50,017	55,531	58,673
Gross profit	115,621	127,720	142,595	158,587	185,723	205,546	231,276	259,386
Operating expenses:								
Sales and marketing	64,162	76,466	80,859	93,320	110,152	127,229	138,378	156,545
Research and development	20,870	24,004	25,919	30,622	36,646	39,142	45,132	44,466
General and administrative	10,934	12,459	12,914	14,033	14,976	16,831	20,559	20,274
Total operating expenses	95,966	112,929	119,692	137,975	161,774	183,202	204,069	221,285
Income from operations	19,655	14,791	22,903	20,612	23,949	22,344	27,207	38,101
Interest income	940	755	593	524	473	557	949	2,607
Interest expense	(359)	(363)	(359)	(360)	(359)	(360)	(359)	(360)
Other income (expense), net	268	518	71	329	(589)	(844)	(2,001)	(774)
Income before income taxes	20,504	15,701	23,208	21,105	23,474	21,697	25,796	39,574
Provision for income taxes ⁽¹⁾	498	1,671	1,837	845	2,479	2,522	1,064	3,180
Non-GAAP net income	\$ 20,006	\$ 14,030	\$ 21,371	\$ 20,260	\$ 20,995	\$ 19,175	\$ 24,732	\$ 36,394
Non-GAAP net income per share, diluted	\$ 0.14	\$ 0.10	\$ 0.15	\$ 0.14	\$ 0.14	\$ 0.13	\$ 0.17	\$ 0.25
Weighted-average shares used in computing non-GAAP net income per share, diluted	143,372	144,623	144,913	145,674	147,541	148,801	146,915	146,407

⁽¹⁾ We use our GAAP provision for income taxes for purposes of determining our non-GAAP income tax expense. The difference between our GAAP and non-GAAP income tax expense represents the effects of stock-based compensation expense recognized in foreign jurisdictions and any income tax benefits associated with business combinations. The income tax benefit related to stock-based compensation expense included in the GAAP provision for income taxes was not material for all periods presented. In the fiscal quarter ended January 31, 2022 and July 31, 2022, we recorded a tax benefit of \$0.4 million and \$0.7 million, respectively, associated with intangible assets recognized as a result of our business acquisitions. In the fiscal quarter ended April 30, 2022, we recorded a tax benefit of \$1.5 million associated with a refund of certain foreign withholding taxes relating to the prior fiscal year.

ZSCALER, INC.**Condensed Consolidated Balance Sheets***(in thousands)**(unaudited)*

Fiscal Quarter	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
End of Fiscal Quarter	10/31/2020	1/31/2021	4/30/2021	7/31/2021	10/31/2021	1/31/2022	4/30/2022	7/31/2022
Assets								
Current assets:								
Cash and cash equivalents	\$ 102,016	\$ 95,347	\$ 106,590	\$ 275,898	\$ 371,696	\$ 409,819	\$ 594,893	\$ 1,013,210
Short-term investments	1,313,938	1,349,402	1,361,019	1,226,654	1,212,946	1,211,390	1,062,981	718,129
Accounts receivable, net	105,942	170,412	164,923	257,109	172,028	269,449	272,092	399,745
Deferred contract acquisition costs	35,589	39,902	44,541	57,373	62,067	69,025	75,897	86,210
Prepaid expenses and other current assets	22,040	23,586	28,428	31,269	36,699	29,482	41,182	39,353
Total current assets	1,579,525	1,678,649	1,705,501	1,848,303	1,855,436	1,989,165	2,047,045	2,256,647
Property and equipment, net	83,976	90,527	106,812	108,576	112,999	121,195	141,692	160,633
Operating lease right-of-use assets	45,586	45,942	49,727	44,339	44,153	42,837	45,185	72,357
Deferred contract acquisition costs, noncurrent	83,690	95,044	107,927	149,657	154,036	165,480	181,402	210,792
Acquired intangible assets, net	22,447	20,871	26,495	32,129	29,903	29,272	27,034	31,819
Goodwill	30,059	30,059	53,291	58,977	58,977	59,823	59,823	78,547
Other noncurrent assets	7,664	8,325	12,523	15,650	15,614	14,249	22,363	21,870
Total assets	<u>\$ 1,852,947</u>	<u>\$ 1,969,417</u>	<u>\$ 2,062,276</u>	<u>\$ 2,257,631</u>	<u>\$ 2,271,118</u>	<u>\$ 2,422,021</u>	<u>\$ 2,524,544</u>	<u>\$ 2,832,665</u>
Liabilities and stockholders' equity								
Current liabilities:								
Accounts payable	\$ 7,663	\$ 13,170	\$ 20,172	\$ 12,547	\$ 14,961	\$ 13,499	\$ 15,234	\$ 26,154
Accrued expenses and other current liabilities	13,871	14,208	16,622	22,908	22,859	31,096	43,160	46,496
Accrued compensation	37,097	47,861	61,276	93,622	72,667	83,863	102,678	111,948
Deferred revenue	340,035	406,184	445,835	571,286	584,325	687,919	731,904	923,749
Operating lease liabilities	17,796	20,152	20,974	19,842	20,488	19,665	19,600	26,100
Total current liabilities	416,462	501,575	564,879	720,205	715,300	836,042	912,576	1,134,447
Convertible senior notes, net	874,359	887,186	900,263	913,538	927,014	940,692	954,578	968,674
Deferred revenue, noncurrent	31,865	40,633	49,599	59,315	63,491	72,012	86,839	97,374
Operating lease liabilities, noncurrent	35,266	33,829	35,472	31,225	30,534	29,280	31,028	50,948
Other noncurrent liabilities	2,890	3,490	3,956	4,453	4,580	4,628	7,946	7,922
Total liabilities	1,360,842	1,466,713	1,554,169	1,728,736	1,740,919	1,882,654	1,992,967	2,259,365
Stockholders' equity								
Common stock	134	136	137	139	140	141	142	143
Additional paid-in capital	886,815	964,214	1,027,888	1,131,006	1,225,224	1,341,346	1,450,139	1,590,885
Accumulated other comprehensive income (loss)	(267)	472	659	(650)	(2,764)	(9,299)	(24,478)	(25,850)
Accumulated deficit	(394,577)	(462,118)	(520,577)	(601,600)	(692,401)	(792,821)	(894,226)	(991,878)
Total stockholders' equity	492,105	502,704	508,107	528,895	530,199	539,367	531,577	573,300
Total liabilities and stockholders' equity	<u>\$ 1,852,947</u>	<u>\$ 1,969,417</u>	<u>\$ 2,062,276</u>	<u>\$ 2,257,631</u>	<u>\$ 2,271,118</u>	<u>\$ 2,422,021</u>	<u>\$ 2,524,544</u>	<u>\$ 2,832,665</u>

ZSCALER, INC.
Condensed Consolidated Statements of Cash flows
(in thousands)
(unaudited)

Fiscal Quarter	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
End of Fiscal Quarter	10/31/2020	1/31/2021	4/30/2021	7/31/2021	10/31/2021	1/31/2022	4/30/2022	7/31/2022
Beginning of Fiscal Quarter	8/1/2020	11/1/2020	2/1/2021	5/1/2021	8/1/2021	11/1/2021	2/1/2022	5/1/2022
Cash flows from operating activities								
Net loss	\$ (55,006)	\$ (67,541)	\$ (58,459)	\$ (81,023)	\$ (90,801)	\$ (100,420)	\$ (101,405)	\$ (97,652)
Adjustments to reconcile net loss to cash provided by operating activities:								
Depreciation and amortization expense	6,092	7,235	8,074	8,262	9,017	9,988	10,432	11,019
Amortization expense of acquired intangible assets	1,577	1,576	1,576	2,066	2,226	2,231	2,238	2,315
Amortization of deferred contract acquisition costs	8,678	9,445	10,454	11,981	14,912	16,126	17,755	19,738
Amortization of debt discount and issuance costs	12,690	12,882	13,076	13,275	13,476	13,680	13,887	14,098
Non-cash operating lease costs	4,513	4,987	5,656	5,839	6,031	6,380	6,577	6,638
Stock-based compensation expense	57,185	61,380	59,973	79,997	89,903	98,988	105,854	114,817
Amortization (accretion) of investments purchased at a premium (discount)	2,605	2,841	3,154	3,115	2,671	1,991	1,280	638
Deferred income taxes	(520)	(461)	(521)	(904)	(223)	(436)	138	(41)
Impairment of assets	416	—	—	—	—	—	—	—
Other	29	30	(56)	304	(13)	308	354	(254)
Changes in operating assets and liabilities, net of effects of business acquisitions								
Accounts receivable	41,634	(66,315)	4,553	(91,477)	84,927	(97,549)	(2,827)	(127,887)
Deferred contract acquisition costs	(18,042)	(25,112)	(27,976)	(66,543)	(23,985)	(34,528)	(40,549)	(59,441)
Prepaid expenses, other current and noncurrent assets	7,883	(1,161)	(4,925)	(5,185)	(4,126)	9,029	(15,257)	67
Accounts payable	76	4,551	1,794	1,030	(1,088)	985	3,069	11,392
Accrued expenses, other current and noncurrent liabilities	(1,243)	2,976	1,275	3,524	(192)	5,221	5,121	3,227
Accrued compensation	(12,347)	10,764	13,166	32,294	(20,955)	11,196	18,815	9,270
Deferred revenue	2,133	76,751	49,530	134,011	17,381	112,213	59,001	202,584
Operating lease liabilities	(4,821)	(4,424)	(6,976)	(5,830)	(5,890)	(7,141)	(7,242)	(7,390)
Net cash provided by operating activities	53,532	30,404	73,368	44,736	93,271	48,262	77,241	103,138
Cash flows from investing activities:								
Purchases of property, equipment and other assets	(8,904)	(10,499)	(14,812)	(13,950)	(6,454)	(13,988)	(27,604)	(21,250)
Capitalized internal-use software	(2,401)	(1,871)	(2,775)	(3,085)	(3,450)	(4,825)	(5,892)	(7,117)
Payments for business acquisitions, net of cash acquired	—	—	(29,420)	(11,110)	—	(380)	—	(24,907)
Strategic investments	—	—	(2,877)	(200)	—	—	—	—
Purchases of short-term investments	(174,663)	(244,975)	(304,834)	(91,008)	(312,840)	(311,414)	(185,857)	(34,833)
Proceeds from maturities of short-term investments	76,582	207,233	278,929	222,473	322,677	306,734	325,868	379,595
Proceeds from sale of short-term investments	11,500	—	10,999	—	—	—	—	—
Net cash provided by (used in) investing activities	(97,886)	(50,112)	(64,790)	103,120	(67)	(23,873)	106,515	291,488
Cash flows from financing activities:								
Proceeds from issuance of common stock upon exercise of stock options	4,519	6,726	2,665	4,311	2,644	2,227	1,319	753
Proceeds from issuance of common stock under the employee stock purchase plan	—	8,563	—	17,141	—	11,509	—	23,140
Payment of deferred consideration related to business acquisitions	—	(2,250)	—	—	(50)	—	—	(200)
Other	—	—	—	—	—	(2)	(1)	(2)
Net cash provided by financing activities	4,519	13,039	2,665	21,452	2,594	13,734	1,318	23,691
Net increase (decrease) in cash and cash equivalents ⁽¹⁾	(39,835)	(6,669)	11,243	169,308	95,798	38,123	185,074	418,317
Cash and cash equivalents at beginning of period ⁽¹⁾	141,851	102,016	95,347	106,590	275,898	371,696	409,819	594,893
Cash and cash equivalents at end of period ⁽¹⁾	<u>\$ 102,016</u>	<u>\$ 95,347</u>	<u>\$ 106,590</u>	<u>\$ 275,898</u>	<u>\$ 371,696</u>	<u>\$ 409,819</u>	<u>\$ 594,893</u>	<u>\$ 1,013,210</u>

⁽¹⁾ We did not hold restricted cash for any periods presented.

ZSCALER, INC.
GAAP to Non-GAAP Reconciliations
(in thousands, except percentages and per share amounts)(unaudited)

Fiscal Quarter	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
End of Fiscal Quarter	10/31/2020	1/31/2021	4/30/2021	7/31/2021	10/31/2021	1/31/2022	4/30/2022	7/31/2022
Beginning of Fiscal Quarter	8/1/2020	11/1/2020	2/1/2021	5/1/2021	8/1/2021	11/1/2021	2/1/2022	5/1/2022
GAAP gross profit	\$ 110,851	\$ 122,909	\$ 137,427	\$ 151,596	\$ 178,348	\$ 197,780	\$ 222,785	\$ 249,751
Stock-based compensation expense and related payroll taxes	3,266	3,308	3,665	5,033	5,319	5,766	6,511	7,696
Amortization expense of acquired intangible assets	1,504	1,503	1,503	1,958	2,056	2,000	1,980	1,939
Non-GAAP gross profit	\$ 115,621	\$ 127,720	\$ 142,595	\$ 158,587	\$ 185,723	\$ 205,546	\$ 231,276	\$ 259,386
Non-GAAP gross margin	81 %	81 %	81 %	80 %	81 %	80 %	81 %	82 %
GAAP sales and marketing expense	\$ 96,889	\$ 110,403	\$ 115,730	\$ 136,385	\$ 153,786	\$ 175,073	\$ 192,132	\$ 214,228
Stock-based compensation expense and related payroll taxes	32,654	33,864	34,798	42,957	43,464	47,666	53,576	57,505
Amortization expense of acquired intangible assets	73	73	73	108	170	178	178	178
Non-GAAP sales and marketing expense	\$ 64,162	\$ 76,466	\$ 80,859	\$ 93,320	\$ 110,152	\$ 127,229	\$ 138,378	\$ 156,545
Non-GAAP sales and marketing expense as a percentage of revenue	45 %	49 %	46 %	47 %	48 %	50 %	48 %	49 %
GAAP research and development expense	\$ 35,770	\$ 41,751	\$ 40,952	\$ 56,180	\$ 65,216	\$ 69,195	\$ 76,578	\$ 78,150
Stock-based compensation expense and related payroll taxes	14,900	17,747	15,033	25,558	28,570	30,000	31,366	33,486
Amortization expense of acquired intangible assets	—	—	—	—	—	53	80	198
Non-GAAP research and development expense	\$ 20,870	\$ 24,004	\$ 25,919	\$ 30,622	\$ 36,646	\$ 39,142	\$ 45,132	\$ 44,466
Non-GAAP research and development expense as a percentage of revenue	15 %	15 %	15 %	16 %	16 %	15 %	16 %	14 %
GAAP general and administrative expense	\$ 20,859	\$ 24,653	\$ 24,595	\$ 26,428	\$ 33,717	\$ 37,444	\$ 40,672	\$ 39,902
Stock-based compensation expense and related payroll taxes	9,509	12,194	11,681	12,395	18,741	20,613	20,113	19,628
Asset impairment related to facility exit ⁽¹⁾	416	—	—	—	—	—	—	—
Non-GAAP general and administrative expense	\$ 10,934	\$ 12,459	\$ 12,914	\$ 14,033	\$ 14,976	\$ 16,831	\$ 20,559	\$ 20,274
Non-GAAP general and administrative expense as a percentage of revenue	8 %	8 %	7 %	7 %	6 %	7 %	7 %	6 %
GAAP total operating expenses	\$ 153,518	\$ 176,807	\$ 181,277	\$ 218,993	\$ 252,719	\$ 281,712	\$ 309,382	\$ 332,280
Stock-based compensation expense and related payroll taxes	57,063	63,805	61,512	80,910	90,775	98,279	105,055	110,619
Amortization expense of acquired intangible assets	73	73	73	108	170	231	258	376
Asset impairment related to facility exit ⁽¹⁾	416	—	—	—	—	—	—	—
Non-GAAP total operating expenses	\$ 95,966	\$ 112,929	\$ 119,692	\$ 137,975	\$ 161,774	\$ 183,202	\$ 204,069	\$ 221,285
Non-GAAP total operating expenses as a percentage of revenue	67 %	72 %	68 %	70 %	70 %	72 %	71 %	70 %

Fiscal Quarter	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
End of Fiscal Quarter	10/31/2020	1/31/2021	4/30/2021	7/31/2021	10/31/2021	1/31/2022	4/30/2022	7/31/2022
Beginning of Fiscal Quarter	8/1/2020	11/1/2020	2/1/2021	5/1/2021	8/1/2021	11/1/2021	2/1/2022	5/1/2022
GAAP loss from operations	\$ (42,667)	\$ (53,898)	\$ (43,850)	\$ (67,397)	\$ (74,371)	\$ (83,932)	\$ (86,597)	\$ (82,529)
Stock-based compensation expense and related payroll taxes	60,329	67,113	65,177	85,943	96,094	104,045	111,566	118,315
Amortization expense of acquired intangible assets	1,577	1,576	1,576	2,066	2,226	2,231	2,238	2,315
Asset impairment related to facility exit ⁽¹⁾	416	—	—	—	—	—	—	—
Non-GAAP income from operations	<u>\$ 19,655</u>	<u>\$ 14,791</u>	<u>\$ 22,903</u>	<u>\$ 20,612</u>	<u>\$ 23,949</u>	<u>\$ 22,344</u>	<u>\$ 27,207</u>	<u>\$ 38,101</u>
Non-GAAP operating margin	<u>14 %</u>	<u>9 %</u>	<u>13 %</u>	<u>10 %</u>	<u>10 %</u>	<u>9 %</u>	<u>9 %</u>	<u>12 %</u>
GAAP interest expense	\$ (13,049)	\$ (13,245)	\$ (13,436)	\$ (13,634)	\$ (13,835)	\$ (14,040)	\$ (14,246)	\$ (14,458)
Amortization of debt discount and issuance costs	12,690	12,882	13,077	13,274	13,476	13,680	13,887	14,098
Non-GAAP interest expense	<u>\$ (359)</u>	<u>\$ (363)</u>	<u>\$ (359)</u>	<u>\$ (360)</u>	<u>\$ (359)</u>	<u>\$ (360)</u>	<u>\$ (359)</u>	<u>\$ (360)</u>
GAAP net loss	\$ (55,006)	\$ (67,541)	\$ (58,459)	\$ (81,023)	\$ (90,801)	\$ (100,420)	\$ (101,405)	\$ (97,652)
Stock-based compensation expense and related payroll taxes	60,329	67,113	65,177	85,943	96,094	104,045	111,566	118,315
Amortization expense of acquired intangible assets	1,577	1,576	1,576	2,066	2,226	2,231	2,238	2,315
Asset impairment related to facility exit ⁽¹⁾	416	—	—	—	—	—	—	—
Amortization of debt discount and issuance costs	12,690	12,882	13,077	13,274	13,476	13,680	13,887	14,098
Benefit for income taxes ⁽²⁾	—	—	—	—	—	(361)	(1,554)	(682)
Non-GAAP net income	<u>\$ 20,006</u>	<u>\$ 14,030</u>	<u>\$ 21,371</u>	<u>\$ 20,260</u>	<u>\$ 20,995</u>	<u>\$ 19,175</u>	<u>\$ 24,732</u>	<u>\$ 36,394</u>
Non-GAAP net income as a percentage of revenue	<u>14 %</u>	<u>9 %</u>	<u>12 %</u>	<u>10 %</u>	<u>9 %</u>	<u>8 %</u>	<u>9 %</u>	<u>11 %</u>
GAAP net loss per share, basic and diluted	\$ (0.41)	\$ (0.50)	\$ (0.43)	\$ (0.59)	\$ (0.65)	\$ (0.71)	\$ (0.72)	\$ (0.69)
Stock-based compensation expense and related payroll taxes	0.42	0.46	0.45	0.59	0.65	0.70	0.76	0.81
Amortization expense of acquired intangible assets	0.01	0.01	0.01	0.01	0.02	0.01	0.02	0.02
Asset impairment related to facility exit ⁽¹⁾	—	—	—	—	—	—	—	—
Amortization of debt discount and issuance costs	0.09	0.09	0.09	0.09	0.09	0.09	0.09	0.10
Benefit for income taxes ⁽²⁾	—	—	—	—	—	—	(0.01)	—
Adjustment to total fully diluted earnings per share ⁽³⁾	0.03	0.04	0.03	0.04	0.03	0.04	0.03	0.01
Non-GAAP net income per share, diluted	<u>\$ 0.14</u>	<u>\$ 0.10</u>	<u>\$ 0.15</u>	<u>\$ 0.14</u>	<u>\$ 0.14</u>	<u>\$ 0.13</u>	<u>\$ 0.17</u>	<u>\$ 0.25</u>
Weighted-average shares used in computing GAAP net loss per share, basic and diluted	133,452	135,024	136,385	137,778	139,296	140,515	141,422	142,355
Potentially diluted shares	9,920	10,719	10,220	9,869	10,944	10,687	8,233	4,260
Antidilutive impact of capped call transactions ⁽⁴⁾	—	(1,120)	(1,692)	(1,973)	(2,699)	(2,401)	(2,740)	(208)
Weighted-average shares used in computing non-GAAP net income per share, diluted	<u>143,372</u>	<u>144,623</u>	<u>144,913</u>	<u>145,674</u>	<u>147,541</u>	<u>148,801</u>	<u>146,915</u>	<u>146,407</u>

⁽¹⁾ Consists of asset impairment charges related to the relocation of our corporate headquarters.

⁽²⁾ We use our GAAP provision for income taxes for purposes of determining our non-GAAP income tax expense. The difference between our GAAP and non-GAAP income tax expense represents the effects of stock-based compensation expense recognized in foreign jurisdictions and any income tax benefits associated with business combinations. The income tax benefit related to stock-based compensation expense included in the GAAP provision for income taxes was not material for all periods presented. In the fiscal quarters ended January 31, 2022 and July 31, 2022, we recorded a tax benefit of \$0.4 million and \$0.7 million, respectively, associated with intangible assets recognized as a result of our business acquisitions. In the fiscal quarter ended April 30, 2022, we recorded a tax benefit of \$1.5 million associated with a refund of certain foreign withholding taxes relating to the prior fiscal year.

⁽³⁾ The sum of the fully diluted earnings per share impact of individual reconciling items may not total to fully diluted non-GAAP net income per share due to the weighted-average shares used in computing the GAAP net loss per share differs from the weighted-average shares used in computing the non-GAAP net income per share, and due to rounding of the individual reconciling items. The GAAP net loss per share calculation uses a lower share count as it excludes potentially dilutive shares, which are included in calculating the non-GAAP income per share.

⁽⁴⁾ We exclude the in-the-money portion of our convertible senior notes for non-GAAP weighted-average diluted shares as they are covered by our capped call transactions. Our outstanding capped call transactions are antidilutive under GAAP but are expected to mitigate the dilutive effect of our convertible notes and therefore are included in the calculations of non-GAAP diluted shares outstanding.

ZSCALER, INC.**Free Cash Flow and Free Cash Flow Margin***(in thousands, except percentages)**(unaudited)*

Fiscal Quarter	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
End of Fiscal Quarter	10/31/2020	1/31/2021	4/30/2021	7/31/2021	10/31/2021	1/31/2022	4/30/2022	7/31/2022
Beginning of Fiscal Quarter	8/1/2020	11/1/2020	2/1/2021	5/1/2021	8/1/2021	11/1/2021	2/1/2022	5/1/2022
Revenue	\$ 142,578	\$ 157,044	\$ 176,404	\$ 197,074	\$ 230,517	\$ 255,563	\$ 286,807	\$ 318,059
Free cash flows								
Net cash provided by operating activities	\$ 53,532	\$ 30,404	\$ 73,368	\$ 44,736	\$ 93,271	\$ 48,262	\$ 77,241	\$ 103,138
Less: Purchases of property, equipment and other assets	(8,904)	(10,499)	(14,812)	(13,950)	(6,454)	(13,988)	(27,604)	(21,250)
Less: Capitalized internal-use software	(2,401)	(1,871)	(2,775)	(3,085)	(3,450)	(4,825)	(5,892)	(7,117)
Free cash flow	<u>\$ 42,227</u>	<u>\$ 18,034</u>	<u>\$ 55,781</u>	<u>\$ 27,701</u>	<u>\$ 83,367</u>	<u>\$ 29,449</u>	<u>\$ 43,745</u>	<u>\$ 74,771</u>
Year-over-year growth	<i>348 %</i>	<i>(1035)%</i>	<i>(513)%</i>	<i>154 %</i>	<i>97 %</i>	<i>63 %</i>	<i>(22)%</i>	<i>170 %</i>
Free cash flow margin								
Net cash provided by operating activities, as a percentage of revenue	<i>38 %</i>	<i>19 %</i>	<i>42 %</i>	<i>23 %</i>	<i>40 %</i>	<i>19 %</i>	<i>27 %</i>	<i>32 %</i>
Less: Purchases of property, equipment and other assets, as a percentage of revenue	<i>(6)%</i>	<i>(7)%</i>	<i>(8)%</i>	<i>(7)%</i>	<i>(3)%</i>	<i>(5)%</i>	<i>(10)%</i>	<i>(6)%</i>
Less: Capitalized internal-use software, as a percentage of revenue	<i>(2)%</i>	<i>(1)%</i>	<i>(2)%</i>	<i>(2)%</i>	<i>(1)%</i>	<i>(2)%</i>	<i>(2)%</i>	<i>(2)%</i>
Free cash flow margin	<u><i>30 %</i></u>	<u><i>11 %</i></u>	<u><i>32 %</i></u>	<u><i>14 %</i></u>	<u><i>36 %</i></u>	<u><i>12 %</i></u>	<u><i>15 %</i></u>	<u><i>24 %</i></u>

ZSCALER, INC.**Calculated Billings and Other Selected Key Metrics***(in thousands, except percentages and customer data)**(unaudited)*

Fiscal Quarter	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
End of Fiscal Quarter	10/31/2020	1/31/2021	4/30/2021	7/31/2021	10/31/2021	1/31/2022	4/30/2022	7/31/2022
Beginning of Fiscal Quarter	8/1/2020	11/1/2020	2/1/2021	5/1/2021	8/1/2021	11/1/2021	2/1/2022	5/1/2022
Calculated billings								
Revenue	\$ 142,578	\$ 157,044	\$ 176,404	\$ 197,074	\$ 230,517	\$ 255,563	\$ 286,807	\$ 318,059
Add: Total deferred revenue, end of period	371,900	446,817	495,434	630,601	647,816	759,931	818,743	1,021,123
Less: Total deferred revenue, beginning of period	(369,767)	(371,900)	(446,817)	(495,434)	(630,601)	(647,816)	(759,931)	(818,743)
Calculated billings	\$ 144,711	\$ 231,961	\$ 225,021	\$ 332,241	\$ 247,732	\$ 367,678	\$ 345,619	\$ 520,439
Year-over-year growth	64 %	71 %	71 %	70 %	71 %	59 %	54 %	57 %

Other key business metrics

Customers with equal or greater than \$100,000 annualized recurring revenue ("ARR")	1,057	1,182	1,314	1,480	1,616	1,751	1,891	2,089
Customers with equal or greater than \$1 million ARR	120	136	163	202	224	251	288	327