

Zscaler Sustainability Accounting Standards Board (SASB) Index

The [SASB Standards](#) identify the subset of environmental, social, and governance (ESG) issues most relevant to financial performance in 77 industries. The responsibility for managing these standards is with the [IFRS Foundation](#), a not-for-profit public interest organization established to develop high-quality, understandable, enforceable, and globally accepted accounting and sustainability disclosure standards. Zscaler performs reporting according to the SASB standard for the Software and Information Technology Services Industry.

ZSCALER SASB INDEX TABLE – FY2022

TOPIC	ACCOUNTING METRIC	CATEGORY	UNIT OF MEASURE	CODE	DATA / REFERENCE
Environmental Footprint of Hardware Infrastructure	(1) Total energy consumed, (2) percentage grid electricity, (3) percentage renewable	Quantitative	Gigajoules (GJ), Percentage (%)	TC-SI-130a.1	<p>(1) Total energy consumed: 236,394 GJ (2) and (3) We work with data center providers that draw electricity from the grid and support renewable energy through the purchase of RECs and VPPAs. Through these providers, our hardware infrastructure energy usage is over 75% renewable. Zscaler matched the remaining non-renewable energy usage with additional REC purchases, resulting in 100% renewable energy for our cloud.</p> <p>Note: Data covers the January 1, 2021—December 31, 2021 reporting period.</p> <ul style="list-style-type: none"> • 2022 ESG Report – Environment (Page 15) • Environment Page
	(1) Total water withdrawn, (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress	Quantitative		TC-SI-130a.2	Zscaler works with data center providers to host our cloud solution. Water consumption data is not currently available.
	Discussion of the integration of environmental considerations into strategic planning for data center needs	Discussion and Analysis		TC-SI-130a.3	<ul style="list-style-type: none"> • 2022 ESG Report – Environment (Page 15)

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TOPIC	ACCOUNTING METRIC	CATEGORY	UNIT OF MEASURE	CODE	DATA / REFERENCE
Data Privacy & Freedom of Expression	Description of policies and practices relating to behavioral advertising and user privacy	Discussion and Analysis		TC-SI-220a.1	<ul style="list-style-type: none"> • 2022 ESG Report – Privacy (Page 13) • Privacy Page
	Number of users whose information is used for secondary purposes	Quantitative	Number	TC-SI-220a.2	<p>None. Zscaler does not use user information for any purpose other than those stated in our Data Processing Agreement. Zscaler stores only a limited amount of personal data (e.g., IP addresses, URLs, user IDs, and user groups) used to deliver our service</p> <ul style="list-style-type: none"> • 2022 ESG Report – Privacy (Page 13) • Privacy Page
	Total amount of monetary losses as a result of legal proceedings associated with user privacy	Quantitative	Reporting currency	TC-SI-220a.3	<p>Zscaler did not incur any monetary losses as a result of legal proceedings associated with user privacy.</p> <p>Material legal proceedings are disclosed in Zscaler's public filings.</p>
	(1) Number of law enforcement requests for user information, (2) number of users whose information was requested, (3) percentage resulting in disclosure	Quantitative	Number, Percentage (%)	TC-SI-220a.4	<p>Zscaler is a B2B service provider, and such requests for user information are forwarded to our customers who manage their users' information. Zscaler stores only a limited amount of personal data (e.g., IP addresses, URLs, user IDs, and user groups) and does not retain user content information.</p>
	List of countries where core products or services are subject to government-required monitoring, blocking, content filtering, or censoring	Discussion and Analysis		TC-SI-220a.5	<p>Zscaler's customers include large multinational organizations with operations throughout the world. Our Zero Trust Exchange sits inline between the user and the content they are trying to reach. Zscaler follows all U.S. government regulations concerning embargoed countries.</p>

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TOPIC	ACCOUNTING METRIC	CATEGORY	UNIT OF MEASURE	CODE	DATA / REFERENCE
Data Security	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of users affected	Quantitative	Number, Percentage (%)	TC-SI-230a.1	We did not experience any material data breaches in FY22. Material breaches, if any, will be announced on our Trust Portal and disclosed in Zscaler's public filings.
	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	Discussion and Analysis		TC-SI-230a.2	<ul style="list-style-type: none"> • 2022 ESG Report – Security (Page 13) • Zscaler Certifications
Recruiting & Managing a Global, Diverse & Skilled Workforce	Percentage of employees that are located offshore	Quantitative	Percentage (%)	TC-SI-330a.1	55.0% of our employees are located outside of the U.S.
	Employee engagement as a percentage	Quantitative	Percentage (%)	TC-SI-330a.2	Based on an employee survey conducted in August 2022, 87% of our employees are highly engaged
Intellectual Property Protection & Competitive Behavior	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	Quantitative	Reporting currency	TC-SI-520a.1	Zscaler did not incur any monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations. Material legal proceedings are disclosed in Zscaler's public filings.
Managing Systemic Risks from Technology Disruptions	Number of (1) performance issues and (2) service disruptions; (3) total customer downtime	Quantitative	Number, Days	TC-SI-550a.1	We are able to meet the 99.999% availability target, as stated in our Service Level Agreement. Performance issues and disruptions to our service are announced on our Trust Portal
	Description of business continuity risks related to disruptions of operations	Discussion and Analysis		TC-SI-550a.2	<ul style="list-style-type: none"> • 2022 ESG Report – Risk Management (Page 12)